(a					GP 2768
AMENDMENT TRANSMIT AL LETTER (parge Entity) Applicant(s): MANGIPUDI et al. Docket No. 20496/2					
Serial No. 09/451,592		ng Date per 30, 1999	Examiner For yet assigned		Group Art Unit 2768
Invention: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS					
TO THE ASSISTANT COMMISSIONER FOR PATENTS: Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	16 -	=	16	x	\$0.00
INDEP. CLAIMS	3 -	=	3	x	\$0.00
Multiple Dependent Claims (check if applicable)					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00					
No additional fee is required for amendment. Please charge Deposit Account No. in the amount of A duplicate copy of this sheet is enclosed. A check in the amount of to cover the filing fee is enclosed. The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0369 A duplicate copy of this sheet is enclosed. Any additional filing fees required under 37 C.F.R. 1.16. Any patent application processing fees under 37 CFR 1.17.					
Brian L. Michaeli	Signature (S (Reg. No. 34,221)	2.	Dated: January 26, 2	2000	
	CK FREED & GESMI nter IP	ER, PC	on 01/26/00 first class ma Assistant Co 20231.	with all under 37 C.F.R. ommissioner for F	and fee is being deposited the U.S. Postal Service as 1.8 and is addressed to the Patents, Washington, D.C.

cc:

Carmen M. Constantinescu

Typed or Printed Name of Person Mailing Correspondence



Docket No.: 20496/2

IN THE UNKLED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): MANGIPUDI et al.

Serial No.:

09/451,592

Art Unit:

2768

Filing Date:

November 30, 1999

Examiner:

not yet assigned

For:

METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT,

MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED

NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT

REPORTS

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Assistant Commissioner of Patents and Trademarks, Washington, DC 20231 on: January 26, 2000.

By:

Carmen M. Constantinescu

Assistant Commissioner for Patents Washington, D.C. 20231

PRELIMINARY AMENDMENT

Please enter the following Preliminary Amendment before re-calculating the filing fee in the above-identified application.

In the Claims:

Please enter NEW claims 4 through 16 as follows:

4. (NEW) The method of claim 1 in which the set of parameters to be measured is selected from the set consisting of: records of performance, transactions, and errors, client IP address, username, date, time, service, server name, server IP address, processing time, bytes sent, bytes